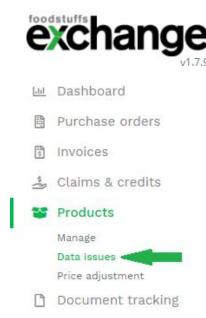


User guide: Product Validation Feedback

From Wednesday 11th November 2020, Foodstuffs will provide instant feedback to suppliers for their product data submissions. This is based on validation rules that check your data meets our standards, and applies to all data submissions, from GS1 NPC and from the eXchange Products area.

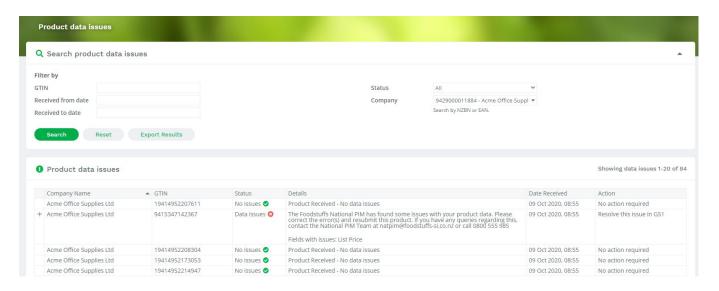


How to view your feedback

You can access your product data feedback in the eXchange Products area. You will see a new menu item "Data issues" under the Products menu at left.

Clicking into this menu option will bring up the Product Issues dashboard, where you can view all product submissions. Each product submitted will display either "Product Received – no data issues" or information about the areas where your data does not meet our validation rules.

Suppliers who have previously opted in to receive email notifications from National PIM will also receive the same information via email to the address used to update the product data. You can opt in to receive these by emailing natpim@foodstuffs-si.co.nz

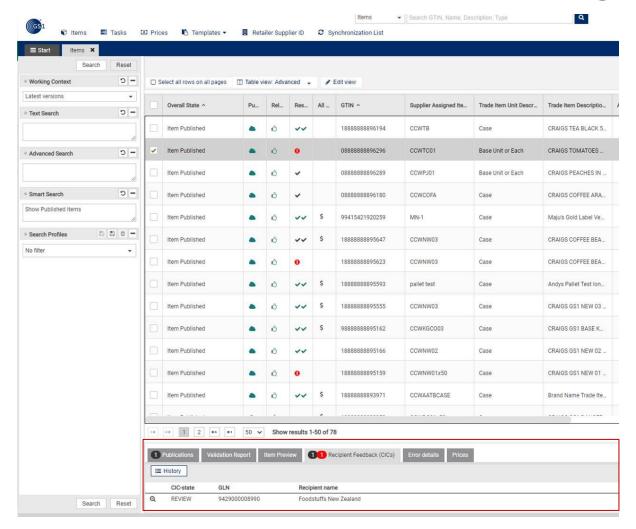


How to resolve data issues

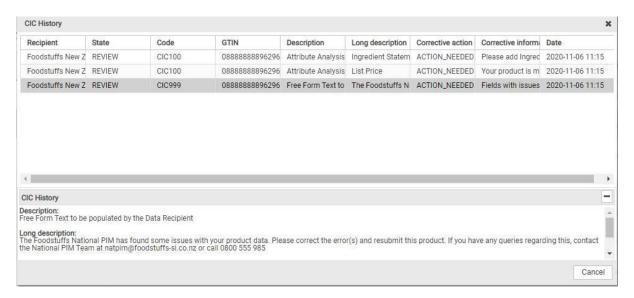
How you resolve issues depends on how you maintain your data. If you use the Products area, you will see a link in the right-hand column where you can click to bring up the product record. Just navigate to the relevant area, review and correct the issue that has been highlighted.

GS1 NPC suppliers must resolve all issues in the NPC / NPC Rapid. You will also see feedback in the NPC Publisher or NPC Rapid as shown below.





When you click through this notification, you will see the details of the updates required:



When all issues have been resolved (whether through GS1 NPC or Products at the eXchange) you will

see the product listed with the green tick and "Product Received – no data issues"





Getting help

Resolving your product data issues quickly means that we can take up your changes without delay, so make sure to check the Product Issues menu whenever you make changes to your products.

If you need help with updating your products or understanding the error you have received, you can contact us during office hours on 0800 555 985, or email natpim@foodstuffs-si.co.nz.

If you use GS1 NPC and need assistance with that system, contact their support team as detailed here: https://www.gs1nz.org/support/

Validation rules

With increasing demand for online information, we want to help customers make informed choices about the products they buy. We also need to have accurate information about dangerous goods and temperature-controlled items, and we enforce some of our rules about when we consider a change a new product.

Error message	Action to resolve
Allergen 'Specified allergen* and their derivatives'	Add allergen to Allergen Statement
included in Allergens but not found in Allergen	
Statement.	
*NB this will occur on any of the mandatory	
allergens for NZ labelling requirements	
Ingredient Statement contains Specified	Add missing AllergenTypeAndLevelOfContainment
allergen* based ingredient, but this is missing from	
Allergen Type and Level of Containment list.	
*NB this will occur on any of the mandatory	
allergens for NZ labelling requirements	
Allergen 'Specified allergen* and their derivatives	Add missing ingredient
in the product' included in Allergens but equivalent	
ingredient not found in Ingredient Statement.	
*NB this will occur on any of the mandatory	
allergens for NZ labelling requirements	
Your product appears to be a dangerous good but is	Provide DG information in Products/ GS1 NPC
missing a Dangerous Goods Class and dangerous	
good information.	
Your product is missing a List Price. Ensure List Price	Ensure correct list price is published to Foodstuffs
Record has been released in GS1 NPC.	in GS1 NPC
The List Price on your product is not current.	Ensure correct list price is published to Foodstuffs
	in GS1 NPC
Your list price is not loaded against the Shipper.	Ensure correct list price is published at Shipper
Please correct this.	level to Foodstuffs in GS1 NPC
Your product is loaded as variable weight, but your	Correct list price in GS1 NPC
list price is not per KG. Please correct this.	
Your product is missing Percentage of Alcohol	Add Percentage of Alcohol data in Products/GS1
information.	
Your product is missing Storage Temperature	Add Storage Temperature in Products/GS1
information.	
The Storage Temperature information on your	Correct the storage temperature for your chilled
chilled product appears to be incorrect.	product in Products/GS1 NPC



Error message	Action to resolve
The Storage Temperature information on your	Correct the storage temperature for your frozen
frozen product appears to be incorrect.	product in Products/GS1 NPC
Your product was submitted as exempt from GST.	Check and correct the tax rate in Products/GS1
Please change this.	
Please review the Height provided for the *Retail	Check and correct height data in Products/GS1
Unit/Inner/Shipper* on your product.	,
Please review the Width provided for the *Retail	Check and correct width data in Products/GS1
Unit/Inner/Shipper* on your product.	·
Please review the Length provided for the *Retail	Check and correct length data in Products/GS1
Unit/Inner/Shipper* on your product.	,
Please review the Gross Weight provided for the	Check and correct gross weight data in
Retail Unit/Inner/Shipper on your product.	Products/GS1
Please add Ingredient Statement. Foodstuffs	Add your ingredients in Products / GS1
requires ingredients for all food products.	, ,
It looks like these are two different products and	A new Variant is likely to be a new/different
Foodstuffs should set up a new article. Please	product so you should be using a new GTIN.
review this change and ensure you have used a new	Foodstuffs will set up a new article for a
barcode for the new product. Contact	new/different product.
natpim@foodstuffs-si.co.nz if you require	You will need to get a new GTIN and submit this
assistance.	as a new product. You will also need to revert
	data on the original product.
(Error occurs on submitted change where variant	If you have used a new GTIN for the change using
attribute has changed)	the Products add GTIN function you will need Nat
G ,	PIM assistance to remove the new GTIN from the
	existing product and set it up as a new product.
Your product update changed the Net Content by	You should be using a new GTIN for any net
more than 10%. Foodstuffs requires a new article to	content change. If the change is greater than 10%
be set up. Please review this change and ensure	then Foodstuffs will set up a new product, if it is
you have used a new barcode. Contact	10% or less the Foodstuffs may accept/add the
natpim@foodstuffs-si.co.nz if you require	new GTIN on the existing product.
assistance.	You will need to get a new GTIN and submit this
	as a new product. You will also need to revert
(Error occurs on submitted change where net	data on the original product.
content attribute has changed more than 10%)	If you have used a new GTIN for the change using
	the Products add GTIN function you will need Nat
	PIM assistance to remove the new GTIN from the
	existing product and set it up as a new product.
Your product update is removing the Dangerous	All Dangerous Goods require a DG class. Please
Goods Class. Please add Dangerous Goods Class.	add this information to your product in Product /
	GS1 NPC
Your product update removed the Dangerous	All Dangerous Goods require a DG UN Number.
Goods UN Number. Please add Dangerous Goods	Please add this information to your product in
UN Number.	Product / GS1 NPC
Your product update removed the HSNO	All Hazardous materials require a HSNO
Classification. Please add HSNO Classification.	classification. Please add this information to your
	product in Product / GS1 NPC
Your product update removed the Marketing	Add missing marketing message