

SUPPLIER UPDATE

26 June 2020



“Grape expectations” as entries are about to close for the 2020 New World Wine Awards

Entries are about to close for the 2020 New World Wine Awards and the judges are eagerly awaiting the chance to taste test the first wines from what has been hailed as one of the country’s most memorable vintages, due to both outstanding grape quality and the challenges of harvesting and processing during lockdown.

Reminder – Entries for the 2020 New World Wine Awards close today!

Please navigate to

<https://www.newworld.co.nz/discover/wine-awards/wine-awards-competition>

for more details.

Exciting new features coming to the Foodstuffs eXchange

As Foodstuffs moves into project Tardis phase 2, look out for some quality of life enhancements made for you!

Automated Price adjustments – you’ll soon be able to create your price adjustment forms in the eXchange using your previously loaded product info. No more double handling your product data.

Uploading statements – you will be able to upload your statements directly to the eXchange, and receive our remittance advice – so our portal becomes the one stop shop for your Foodstuffs accounting processes.

New document schemas – after 15 years of the same old xml document types, we’re introducing a new schema – xml 160. This will enable better handling of random weight data and is compatible with PEPPOL format invoices.

PEPPOL integration – PEPPOL is a set of eCommerce standards endorsed by the NZ govt. Xero has already implemented PEPPOL invoicing. If you’re using Xero, you’ll soon be able to integrate directly with the eXchange for invoicing. We’ll just need a quick check to see that your product and customer data are compatible.

Look out for more details as we get closer to launching each new feature.

Pallet management query process

We have reviewed the processes around pallet queries relating to our Distribution Centres. As a result, we're making some changes to improve our service to you.

From **Wednesday July 1**, please send all pallet queries (CHEP or Loscam) to the relevant DC the pallets were delivered to. You can email each site as follows:

FSSI DC	Contact Email
Hornby Ambient DC	Ambient.Inwards@foodstuffs-si.co.nz
Hornby Temperature Controlled DC	TemperatureControlled.Inwards@foodstuffs-si.co.nz
Dunedin Regional DC	DunedinInwards@foodstuffs-si.co.nz

Foodstuffs is a 24/7 operation with 140 heavy trucks and trailers and some smaller vehicles travelling 85000km **every week.**

That's more than twice around the Earth!

Handling cartons and crates

We've been working to standardise key handling units throughout the supply chain to make store and distribution centre processes safer and more efficient.

Standard cartons:

Please make sure that your cartons stay below 16kg in gross weight and are appropriately barcoded. If you use the Products page in the Foodstuffs eXchange to publish your product data to us, you'll have noticed that carton barcodes have become compulsory there.

Produce bins:

When sending produce bins to Foodstuffs, please ensure that your pallets do not exceed 1000Kg gross weight, or 1300mm in height. You can choose to use either Loscam or CHEP bins, just please ensure they are appropriately barcoded.

Collapsible crates:

You can use either CHEP or Loscam crates and these must be delivered on a CHEP or Loscam pallet. All Crates must have FSSI appropriate barcode labelling to identify the product. Crates are charged and paid based on the purchase order between supplier and FSSI.

You can find more information on our website here:

<https://www.foodstuffs-exchange.co.nz/assets/documents/FSSI-Handling-produce-crates.pdf>



Need help?

Our supplier support team are available to assist you during office hours.

Call 0800 555 985

Or email suppliers@foodstuffs-si.co.nz

Thank you again for your ongoing support. If you want to add subscribers to our newsletter, you can do so [here](#).

Let's Feed the South Island together.